



May 21, 2020

Subject: Seasonal Camping Communication #2

Dear seasonal camper,

We know that many of you are missing your camping spot, your summer home away from home and we are missing you too! You don't have to wait much longer. We are pleased to let you know that the GRCA seasonal camping program will begin on June 15, 2020.

However, due to COVID-19 and the ongoing health and safety measures needed, things will be different in your park this year.

Currently, all trailers will be required to be self-confined with their own water, washrooms and sewage containment. At this time, there will be no washroom or shower facilities offered in the conservation area. You will be responsible for containing and disposing of your waste. Dumping stations will be available, and new signage for disinfection protocols will be posted.

As the province begins to reopen, some restrictions may change and we will work with new orders as they are shared. Please subscribe to the seasonal camping page at: www.grandriver.ca/seasonalcamping, as this is where we will post updates on the program. You will receive an email each time the webpage is updated with new information.

Your commitment to adhering to provincial, federal and local public health guidelines, for example: physical distance protocols, wearing masks, adhering to group maximums and staying home if you are feeling unwell, will help us to operate our program through this challenging time.

In keeping with health and safety practices during the pandemic, appointments will be made for you to register your site before June 15, 2020. Please be sure to have your application package completed in full, including insurance information, prior to entering the park. This will help limit contact and time spent in close proximity.

The 2020 fees will be pro-rated to reflect the shortened season. Starting the first week of June, we will be contacting you to schedule your appointment and to provide you with the amount owing, as well as any changes or updates to our COVID-19 health and

safety procedures. We also understand that these changes may affect your decision to continue with your seasonal site. If you wish to withdraw from the seasonal camping program, we will work with you to refund your deposit.

Should you wish to check on your site or do some small site maintenance, all conservation areas will be open for limited day use beginning May 29. You are welcome to visit your site for periods of up to two hours on or after that date. We will be monitoring attendance in our conservation areas. The intent is to provide you with some time to help prepare for the camping season, not to have you spend the day or camp.

Please call the park to schedule your brief visit with the conservation area. This will help to ensure that visitors are able to access their site, as we are still working on opening procedures and all areas may not be available at all times. If your trailer has been stored on site, please do not attempt to hook up water or utilities until June 15, as we are still preparing the parks to open, water lines may not be flushed and electrical systems may not be serviced.

Please remember to subscribe to our website to stay up-to-date at: www.grandriver.ca/seasonalcamping. You will receive an email each time new information is added to the seasonal camping webpage.

We appreciate your return business and your love of the GRCA's parks, and we thank you for your patience as we work together to adapt to this new reality.

Sincerely,

Pam Walther-Mabee
Manager of Conservation Areas
Phone: 519-621-2763 ext. 2254
Email: pwalthermabee@grandriver.ca