



# GRAND RIVER CONSERVATION AUTHORITY

## Accessibility Standards Policy

### Customer Feedback Form

Thank you for visiting Grand River Conservation Authority. We value all of our customers and strive to meet everyone's needs.

Please tell us the date and time of your visit: \_\_\_\_\_

Did we respond to your customer service needs today?  YES  NO

Was our customer service provided to you in an accessible manner?

YES  SOMEWHAT  NO (please explain below)

Did you have any problems accessing our goods, services and facilities?

YES (please explain below)  SOMEWHAT (please explain below)  NO

Please add any other comments you may have:

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Contact information (optional)\*:

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Thank you.