



Internal/External Job Posting

Seasonal Bargaining Unit Positions

Park Operations Technician

2 Positions Guelph Lake C.A and Elora Gorge C.A

The Grand River Conservation Authority (GRCA) has an international reputation for excellence in managing the natural resources of the largest inland river system in southern Ontario. Encompassing approximately 6,800 square km, the Grand River watershed has a population of almost one million people in 39 municipalities and two First Nations. Designated as a Canadian Heritage River, the Grand River and its major tributaries boast many outstanding human heritage features and excellent recreational opportunities. The GRCA is committed to environmental protection by delivering services that ensure the well-being of the environment and its inhabitants.

General Accountabilities

The Park Operations Technician is responsible to perform a variety of maintenance, security and gate duties, as well as dam, nature centre or pool duties as applicable, and to assist in the day to day operation of the park.

Specific Accountabilities

1. Participate in the maintenance and development of the Conservation Area and related lands, equipment and structures (dams, nature centres, etc).
2. Coordinate the work of students, primarily in the summer; and help provide training and ongoing instruction on machinery, equipment and other safe work procedures.
3. Enforce Conservation Authority policies and regulations at Conservation Area and satellite areas, as applicable.
4. Assist in all areas throughout the park as needed e.g., gatehouse admissions, security, etc.
5. Perform routine maintenance on equipment, other maintenance tasks throughout the park and basic carpentry and plumbing work.
6. Provide customer service to patrons by answering questions, responding to issues, etc.
7. Provide administrative support to the Superintendent as assigned.

Technical Accountabilities

1. Completion of a college diploma program or equivalent and at least two complete seasons of relevant work experience in a Conservation Area or park.
2. Knowledge of and experience operating and performing basic maintenance on a variety of medium and small equipment.
3. Basic carpentry and plumbing skills.
4. Working knowledge of the following legislation for enforcement and public inquiries: Fish and Wildlife Conservation Act, Conservation Authorities Act, Occupational Health and Safety Act, Highway Traffic Act, WHMIS, Small Vessels Act, Liquor Licence Act, Trespass to Property Act, Water Resources Act, Off-road Vehicles Act.
5. Demonstrated interpersonal and communication skills.

6. Strong computer skills in MS Office. Experience with online reservation systems and point of sale applications is considered an asset.
7. Valid current certification in Standard First Aid and CPR.
8. Valid Driver's Licence.
9. Small Drinking Water System Operator Certificate and/or Wastewater Treatment Operator License is considered an asset.
10. P.O.A. designation is preferred.
11. Able to work outdoors in all weather conditions.

Competencies and Abilities:

Professional Judgement

Sound judgment and discretion in dealing with confidential information. Sound judgment resulting in fair, efficient and effective decision making, bringing clarity and resolution to complex and ambiguous situations. Ability to carry out skillful negotiations and interest based conflict resolution. Managing emergencies decisively and effectively striving for minimal cost and disruption to individuals and operations. Recognize when to escalate appropriate situations to the next higher level of expertise.

Integrity/Ethics

The willingness to hold oneself accountable for acting in ways that are consistent with stated values, principles and professional standards. Maintaining impartiality, objectivity and fairness when dealing with employees, consultants, contractors, stakeholders and other agencies. Maintains a calm and professional attitude in the face of change, stressful situations and challenges. A high level of personal and professional excellence including the ability to align personal and organizational values.

Goal/Action Oriented

Does not shy away from challenges and seldom gives up, especially in the face of resistance, setbacks or change. Seizes opportunities; takes initiative and is self-motivated. Organizes work, plans activities and sets priorities in a manner that meets competing needs and timely resolution of matters. Maintains high level of productivity and self-direction. Effective problem solving, collaboration, negotiation and facilitation skills.

Team Work

Interacts with people respectfully and effectively as part of a team. Able and willing to share and receive information. Exceptional communications skills are required for working with internal teams to achieve mutually beneficial outcomes and to provide support to other programs within GRCA.

Customer Focus

Dedicated to meeting the expectations and requirements of internal and external customers. Develops and maintains effective relationships and ensures good communications with other staff, external stakeholders, contractors and other agencies. Works in close collaboration with internal on site staff to keep them apprised of relevant information and significant issues in a timely fashion. Demonstrated ability to build ongoing working relationships and communicating

with tact and diplomacy. Exceptional communication skills to enhance relationships with the public - dealing with multiple inquiries, customer complaints and evictions.

The successful applicant must possess their own Green Patch CSA approved safety boots and be available to work the duration of the season. Park Operations Technicians are required to wear soft body armour (PPE) that will be provided by the employer.

The pay range for this position is Job Level 4 \$23.38 to \$29.21 per hour

Hours of work per week will be 40 hours in the peak season. Will be required to work week-ends days, evenings and Statutory Holidays.

Approximate Start Date: April 2022

Season Length: April to October recurring

To Apply: Please send a resume and covering letter to careers@grandriver.ca in MS Word or PDF format and quote "Park Operations Technician" in the subject line. Please state your preferred location

Deadline for Applications: 4:00pm Monday December 6, 2021

We thank you for your interest, however only candidates under consideration will be contacted.

Accessibility accommodations are available for all parts of the recruitment process. Applicants need to make their needs known in advance.

Personal information collected in relation to the recruitment process is collected under the authority outlined in the Municipal Freedom of Information and Protection of Privacy Act and used solely to determine eligibility for employment with the Grand River Conservation Authority